



te waipuna puawai  
MERCY OASIS Ltd

# 2024

*Annual Report*



# A Snapshot

## Our Vision

Whakamana te oranga wairua o te tangata me te whenua.

Wellbeing for our communities and restoration of the Earth.

## Our Mission

Kia u te mahi kotahi whakarawea te mana wa-hine. Te mana wha-nau, me te mana iwi wha-nui.

Working together to strengthen women, families, and communities

## Our Values

Te Tapu o te Tangata	Respect
Aroha	Compassion
Tika	Justice
Manaakitanga	Hospitality
Mana Whakahaere	Mutual enhancement

## What we do

To improve the health and wellbeing of the Tāmaki, Rānui and Glendene communities, we:

- Innovate financial wellbeing initiatives
- Deliver community-based education programmes
- Activate or support community-led initiatives

## Our Approach

Our Mercy kaupapa requires this kind of response:

- Collaborative, relational, holistic
- Community-based, community-led
- Whānau-centred, outcome-focussed
- Innovative, relevant, life-giving
- Earth-aware, Tiriti-based practice

## Our Goals

Our strategic plan challenges us to:

- Live our Mercy Kaupapa
- Hold space (te wā) for the community to thrive
- Sustain an impactful, fit-for-purpose organisation

## Outcomes we strive to achieve

- Whānau, women and children are thriving
- Recognised as a sustainable, fit-for-purpose organisation offering a safe haven
- An engaged part of the community, sitting at the table with those impacting the community
- Informed and committed stakeholders involved
- Evaluation and evidence-based reporting that demonstrates positive impact
- A culture of open communication and working together
- Mercy mission and values are woven through out all activities and processes



## Tumuaki Chair's Report

*This year has brought so many new connections, relationships, and realignments within our organisation.*

**As we embark on a new financial year, we do so with a revitalised sense of who we are, and how we live out our mission to serve and reflect the communities of Tāmaki and West Auckland.**

Te Waipuna Puawai is on a journey of deepening our roots and embracing the whakapapa of our organisation. Bill and I were honored to join our parent organisation in Ireland recently, and we came away with a renewed sense of purpose and belonging amongst our wider international network.

Part of this journey is also renewing our allegiance and collaboration with the Sisters of Mercy, a vital part of our network and our history. Te Waipuna Puawai/Mercy Oasis was established to create safe spaces for communities, and as we develop our relationships in West Auckland, we are getting back to the basic principles of our organisation's purpose.

As we navigate our new presence in Glendene and Rānui, we are focusing first

on establishing our physical spaces as a welcome refuge for community members. One cup of tea, one simple conversation at a time, we are weaving together the relationships that over time will provide the groundwork to expand our service in this region.

I am so proud of our entire team; they have demonstrated leadership, resilience, and dedication throughout many adjustments over the past two years. Our growth this year is also thanks to our board, who have given us the support and space to take our slow and reflective approach. The group has also welcomed two new directors, Marcel Fletcher and Aaron Donaldson.

Looking into the next year, we will be carefully considering incorporating different financial sustainability models to ensure better security for our future.

*Luke Ryan*

**Tumuaki/Board Chair**

**When we look back at 2023, we will remember a year of tremendous learning, deep introspection, and a strong commitment to our invitation-led approach to community support.**



## Manukura *Chief Executive's Report*

*Te Waipuna Puawai is listening, reflecting, and adapting to meet the ever-growing needs of our communities and our whānau.*

**Our point of difference has always been services led by the communities they serve. Our learnings over the last several years, including returning the HEART movement to the community in early 2023, has solidified our invitation-led approach. Rather than leading with solutions, we are focused on building relationships and establishing trust.**

This defines our current role in West Auckland. To help meet the immediate and urgent needs of our whānau there, we continue to provide the Kai Hub programme, as well as develop our environment and garden programmes. At the heart of everything in this new region is having eyes and ears open, to truly hear and understand the community and their long-term aspirations.

In Tāmaki, we are thrilled to see more community members stepping up as kaiako and leaders, a full-circle result of the programmes and development in that space. We have adjusted our approach to financial wellbeing programmes, and have embarked on an extensive needs assessment around what the community needs in terms of alcohol support. We've also seen increases in engagement and participation numbers across all activities, demonstrating that the work we have settled into is reflective of the community.

As we zero in on our mission to enable the best support for the community, we have looked more at how we can leverage and support partnering organisations who fill some of our own service gaps. We are continuing to grow

a network of partners that together serve our communities in the most effective way possible.

We have welcomed six new staff members, Tamara Kopu, Josie Ruawhare, Isoa Kavakimotu, Roi Boyd into a new role, Richard Kirby and Hinemoa Key, joining current and long-standing staff member Ani Wood.

We continue to have amazing volunteers that operate at Umere like Sister Marie Brown and Karen Nathan who drive our vehicles, Teremoana Terepai who assists at both Umere and Rānui and a host of other volunteers who assist in the food hub and in developing the new services operating from Glendene. All these volunteers are much appreciated for their time and effort to support TWP which would struggle to function without them.

We also bid farewell to two staff members, Sanjay Theodore and Lyn Norton, and wish them the best for their future endeavors. We have expanded into other roles to reflect the widening capacity and transition of our operations. The result has been plenty of fresh energy, excitement, and focus throughout our entire team.

While our day-to-day is always full of energy and business, our strategy has focused on holding space, building relationships at every level, and aligning our work to best support the wellness and the lives of the whānau in our communities.

*Bill Takerei*

**Manukura/Chief Executive Officer**

# Community Growth & Enhancement

*An ever-evolving arm of Te Waipuna Puawai, Community Growth and Enhancement has adapted and grown to respond to our communities' changing needs.*

Originally created in response to the COVID pandemic, this now encompasses a range of providers and services across all our areas. The programme of activities has changed significantly over the past financial year, folding in what was previously called Whānau Resilience, and strengthening focus in West Auckland.

## Strengthening Relationships

We have focused on understanding the unique needs of the communities we serve. "We have

been strongly committed to the role of 'holding space,' and providing space for communities to come together," explains our Community Liaison, Tamara Kopu.

Projects are centered on relationships—retaining, growing, and strengthening those in Tāmaki and West Auckland. Coordinator at Glendene whare, Hinemoa Key, explains, "My focus is looking at the whare and the community to explore what role Te Waipuna Puawai can play in reflecting its needs."



This approach connects with the values of the organisation: aroha, compassion, and manaakitanga. Hinemoa adds, “We honor the time it takes to develop genuine, authentic relationships.”

## Leading from Within

In Tāmaki, we have refocused the core purpose for Community Growth and Enhancement in response to shifts in the community’s needs and priorities. Josie Ruawhare, Programme Coordinator, outlines a key new focus area. “We have seen a huge shift in the number of women wanting to increase their skills and confidence and explore becoming a kaiako (teacher) to share their unique skill set with the wider whānau. Some of these women had been coming to Te Waipuna Puawai for years and are now wanting to take that first step to say, ‘I already do this in the community, and I’d like to share my skill set with the next generation.’”

The lens of our Tāmaki programmes is providing space and support for wahine to pass on the knowledge they have to one another—such as Māori Rongoa, Cooking, and Harakeke Weaving.

*“I urge other whānau to come into TWP and meet the people here. There’s a lot of stories, knowledge and friendships to be made!”*



*“I enjoy learning te reo every Monday with Tamati. I’m doing this for my mokos who are fluent speakers. I also enjoy having me-time once a week.”*

## Achieving Multi-Generational Support

Our biggest impacts will be achieved when we continue listening to the needs in our community and develop cohesive wraparound support for whānau. We regularly see rangatahi who have left school but want to come with their mums to class.

Josie explains, "This community is changing and adapting, but they're putting in more of an effort and taking more conscious thought about their whānau and what their aspirations and goals are. We see young mums looking for connection with their peers, and the mentoring of younger women by senior role models who have stepped up."

## Community Alcohol Project

As part of a contract with Te Whatu Ora Health New Zealand, we have undergone research and assessment around what is needed for alcohol-related support in the Tāmaki community. We completed Phase One of this work, which involved surveys of diverse groups including families, youth, and practitioners, and worked in partnership with five different groups and a research team to collate information into a final report. We are now working on the second phase, looking at the ideal delivery of service, coordination, and educational sessions around alcohol.

## Highlights

- ▶ 130 enrollments in programmes over the last financial year
- ▶ Emerging leadership from our communities wahine as they transition from participant to facilitator
- ▶ 40+ people in attendance at our recent in-person networking event in Tāmaki
- ▶ Absorbing Whānau Resilience into the wider purpose and delivery of Community Growth and Enhancements
- ▶ Seeing higher rates of engagement and participation across the board, demonstrating a strong reflection on current community needs and wishes

## Community Space & Garden

The strong connection of people coming together around the teapot has been given central stage in our work at West Auckland. Hinemoa explains, "People enter the whare, and take the space and the time to have a cup of tea, share kai, share their experiences, and learn." We recognise that much of the community are migrant populations including refugees, bringing different skills, strengths, languages, challenges, and stories."

"The backyard has been cleared out for gardens, the vegetables, fruits and herbs are planted and tended by volunteers," says Hinemoa. "Our volunteer garden coordinator is from the Congo. Her life is dedicated to spreading the message of peace especially for the women and children of the world. She continues to carry that flame of hope, that commitment to being a source of comfort, despite everything she's been through. Our garden is a metaphor for that spirit of peace." This energy of hope and peace put into the whare, the land, by the people, is unique to Te Waipuna Puawai.



## The Next Chapter

We are looking forward to the house and garden being a place where women and their children can be inspired, share their stories, grow organic food, and meet others in their own community. "The garden is thriving, we are planting those seeds, and with time and care they flourish into a life of their own," says Hinemoa.

# Environment

*Project Twin Streams, Pā Harakeke (Harakeke Gardens), and a variety of community gardens are thriving environmental projects created for and by the local community, led by Te Waipuna Puawai.*



Richard Kirby, Environment Coordinator, focuses his role on supporting the rangatahi of our communities. The environment-focused initiatives are essential in our mission to engage, reflect, and offer guidance to our rangatahi.

There has been a strong increase in community engagement across our environmental programmes over the past year, which have in turn expanded in scope and locations. Ongoing support, real-world education, and learning opportunities for people of all ages and backgrounds are a few of the many positive outcomes, along with the benefits to the environment.

## Project Twin Streams

Project Twin Streams restores native bush to areas across West Auckland, in partnership with Auckland Council. Over the programme's twenty-plus years, volunteers have planted over 880,000 native trees and shrubs. In the last financial year, we contributed over 2,500 plantings.

## Pā Harakeke

Pā Harakeke is a community-cultivated area located along Opanuku Stream in Rānui, created to grow harakeke (flax) available to weavers for cultural harvest, but also to be a source of learning and interest for local people. Established on Auckland Council land in 2006, it is an educational community resource for teaching weaving and traditional Māori craft skills. Plants and shrubs include rare and endangered native varieties and a wide variety of harakeke.

## Impacting the land

Richard brings volunteers to restoration areas around West Auckland three to five times each week. Groups vary widely in age, background, and skillset, from school kids to community volunteers, and groups from correctional facilities. These programmes are designed to foster new connections with the local natural environment and to teach practical skills to community group participants along the way. "Both of these projects utilize the environment to improve the lives of rangatahi," explains Richard.





## Impacting Lives

Richard explains how the impact of this work extends far beyond just the environment itself and becomes an essential part of our support for our youth.

As Kai Hub has grown over the past year, it has become a strong source of volunteers. Richard says, "I know we are making a real difference when one of our rangatahi participants says they want to come down and give more of their time, outside of the prescribed volunteer hours. Or, when people on parole come along to do some work when they don't have to—that's a real win!"

## Community Gardens & Chicken Coops

Community involvement in a variety of garden sites is also an important part of our environmental project work, including the Rānui garden. Many were involved in the establishment of our first community garden, including our Glendene Coordinator Hinemoa over the past six months, which is now thriving. Richard explains, "We know that just feeding people isn't enough. We want to concentrate on building community gardens, learning to produce food with lessons on how to grow your own vegetables at home, and providing the resources to do that."

Alongside the gardens, Richard, with the help of volunteers, has also begun work on a community chicken coop at the back of Rānui. The vision is that local whānau will have the chance to take a chicken and a coop home with them for a sustainable source of eggs.

## Cleaning up our Reserves

Since the devastation of Cyclone Gabrielle, a lot of work and time has gone into cleaning up local reserves. This was a significant project that involved the wider community coming out to help as volunteers.

## Planting Hope with Major New Garden Sites

Council approval has recently been granted to build the soon-to-be largest community garden in West Auckland, with funding now secured for this major venture. With an impressively immense site roughly as big as eight football fields, the remit for this garden will be strongly focused on education. Activities will include native tree planting, harakeke plants for cultural harvest and weaving, a veggie garden for the community, and a digital platform where the community can access recipes to cook with locally grown vegetables. Keeping the focus on the local, harvested food will be distributed back to the community free of charge. Maintenance and planting will all be volunteer-led, and nearby primary schools will be regularly involved.



## Highlights

- ▶ 1084 volunteers involved
- ▶ 5602 working hours given in total by volunteers.
- ▶ Over 880,000 native trees and shrubs to date through Project Twin Streams
- ▶ 2 new community garden sites in development

# Connecting with the community through Kai Hub

*Last year, Te Waipuna Puawai overtook the operation of Kai Hub in Rānui from Te Ukaipo, a sister organisation, as a way to strengthen our presence in the community and meet the immediate needs of local whānau.*



“The great teamwork over the last six months has really established this programme more deeply in the community,” explains Richard Kirby, one of the coordinators for this initiative.

“Kai is really just a piece of what we’re doing in Rānui,” explains Ani Wood, Operations Administrator for Te Waipuna Puawai. “Surrounding the Food Hub is all of the development and connection-building we are doing in Rānui.” Even just the presence of the queue on a Wednesday is an invitation into the mahi of this programme. The impact extends to countless instances of mutual community support—a new whānau to the area needing bedding who was greeted

with generosity, breakfast and tea catch-ups becoming a regular occurrence, and people in need of kai coming out to find not just food but also a social network.

## **Kai: A Crucial Channel**

Struggles with providing adequate kai for whānau are a key problem across this area. Each week, we receive approximately 10 to 15 new registration forms, reflecting groups who are coming to us for the first time. As of early April 2024, we have about 300 registered whānau who come to Kai Hub regularly.

“Kai has become a crucial channel for us to be able to discuss support options and

needs with whānau, and the means to develop acceptance, trust, and consistent engagement,” says Josie Ruawhare, Programme Coordinator. We are currently working on strengthening our relationships with whānau in Rānui, and in understanding and identifying the unique needs of this community.

Josie explains, “Through providing kai, we can introduce people to the organisation, what we do, who we are, and start building relationships with them so that we can serve the community more fully.”

### New Connections

Taking the time to ask whānau questions about what other forms of support are needed has helped establish clarity around what kind programmes would be most beneficial, such as financial wellbeing. “A lot of whānau were initially coming along for food, and are unemployed or on a pension, but we have been uncovering that a lot need support, work, counseling, and advocacy,” says Josie.

Josie, Richard, and Ani have all worked on implementing a new system for capturing whānau details, using registration sheets, and creating a database for storing contact details and needs securely. Ani explains “The plan for the TWP team going forward is to find out the reasons the whānau are needing to access the food parcel weekly so TWP can help them the best we can.”

*“The result of this work has meant the community is coming together in a much bigger way. This means a larger network, stronger community bond, and more opportunity for everyone,” states Richard.*

## Spotlight on Parma, One of our Local Volunteers

Parma has always been a hardworking person. Since arriving from Fiji, he has built experience in the food industry and warehousing industry. But after losing his job, Parma was in true need of kai support, which brought him to TWP.

Determined to contribute to his community and countless whānau who he holds a relationship with, Parma asked if he could become a Kai Hub volunteer. Since then, he has become a helpful part of our processes on Wednesdays, and he has found a feeling of belonging with the work and the social network the Kai Hub provides. He has explained it gives him a purpose to wake up in the morning, a responsibility to clear the Pataka area every day after his walk.

*“I feel proud because it’s something for me to do and I get to meet new people. TWP team gave me hope, and confidence. I always look forward to coming on Wednesday and being part of the Team.”*

Parma is interested in doing more, is happy to be a volunteer and feels very accepted by the staff here in Rānui. “Very friendly place, humble not only to myself but to people who stand in the line.”





### The Feedback:

*“Te Waipuna Puawai, your contributions to the community have made such a meaningful difference in the lives of those people in need. Thank you for your kindness, generosity, and hard work in serving people week after week, rain, or shine.”*

*“Because of the high rent I pay, I am left with very little to get food. The food hub helps me to be able to eat for the week. The food hub also helps me to be more sociable and get over my social anxiety.”*



### Our impact each week:

- ▶ 300 registered whānau for Kai Hub
- ▶ Delivering an average of 65 kai boxes per week
- ▶ Provide breakfast for the whānau while waiting for the food.
- ▶ Approximately 10-15 new whānau groups register each week to receive kai.
- ▶ A high level of diversity among participants helped us get to understand our community better.

# Social Media Story

*Over the past year we have concentrated on connecting meaningfully and regularly with people across a range of social media channels.*

We brought a new part time social media and Communications Coordinator, Isoa Kavakimotu, on board to manage, document and photograph our stories and our mahi, and to help boost our engagement with content across each social media platform.

## Documenting a Diversity of Events

Isoa is focused on highlighting the multi-faceted nature of what Te Waipuna Puawai is undertaking in the community, attending and capturing each event, and sharing images, highlights, stories, educational tools, and helpful resources across all of our social channels.

The past year has seen an increasingly thorough and regular approach to capturing, archiving, and sharing via social media the richness and diversity of events that are presented across many locations in Tāmaki and West Auckland.

## Creating Connections

New community connections have been created over the past year, and many others strengthened, as increased numbers of partner organisations are involved in new ways with photographic and video documentation. Going forward, we are in a strong position to work productively with these partners and create useful content together. We're also proud to be able to offer our partners help from Isoa



on some of their own social media, design, and photography.

## Engaging Content

We have increased the regularity and frequency of posts across our social media platform. We have also identified areas in which further growth would be useful and helpful for communities.

The focus over the past year of regularly producing and publishing meaningful content has delivered engaging posts, with strong reach. Looking forward to some exciting social media content being developed.



### Capturing Today for Tomorrow

Isoa describes the importance of building an archive of images and content. “In the midst of the mahi, it can be easily forgotten, but when these daily candid moments are captured, we have something to look back at and be proud.”

### WAID.T: Connecting our Rangatahi

WAID.T is a series of short videos created “by rangatahi for rangatahi.” The process starts with our Coordinator Richard Kirby going out to media classes in West Auckland high schools and supporting and engaging teenagers to contribute to the video production. From script writing to storyboarding, to filming on set with professional supervision from partners at Pure Productions, rangatahi led the project from start to finish.

WAID.T stands for “What Am I Doing Today?” and the content centers around practical advice for teenagers. The thirteen videos released so far include topics such as what to wear to a job interview or where to find basic support in their community.

## Highlights

- ▶ Increased regularity and frequency of posts across all social media platforms
- ▶ Popular street interviews with locals in the community created for various Pacific language weeks over the past year, including for Samoan, Cook Island, and Tongan language weeks.
- ▶ 13 WAID.T videos created and released by West Auckland Rangatahi
- ▶ Over 23,000 views of Pacific Language week content on Instagram.
- ▶ TWP TikTok account was the fastest growing following with 733 followers.
- ▶ Between April 2023 and April 2024, Facebook followers increased by 2,300%

*“We have seen a lot of success and following on social media,” says Richard. “And we’re excited that the Ministry of Justice will be offering us support on this project as part of their focus on keeping kids out of the justice system.”*

# Financial Wellbeing

*This year our financial wellbeing programmes have been redefined, with a new co-design approach implemented to synthesise core financial issues whānau are facing.*



With work on financial wellbeing now in its fourth year, the focus this year is on smaller, more intimate sessions with individuals who are ready to learn and grow when it comes to money matters.

## Co-Design Approach

As part of re-creating this programme, we put out a survey to discover what financial wellbeing meant to different groups. The results confirmed our initial hypothesis about financial issues.

One broadly indicative example described going to the budgeter to 'tick the box' but

struggling to be honest with them about their actual personal financial situation.

"This co-design approach has helped us see what the barriers are," explains Josie. Key learnings over the past year in this important area for our whānau have raised the challenge to create change in our individual money management, practically and at a cultural level. "Some of our people have been to other budgeting programmes through banks and other organisations, but they still feel like they're in limbo," says Josie.

A key finding has been the need to strengthen approaches and behavior to money, before getting into the details. Financial facilitator Pale Sauni from Ako Aotearoa works in partnership with Te Waipuna Puawai to teach financial literacy through a cultural lens, going beyond what is offered by many other financial programmes.

Once this course concept was pitched to our people, struggles were shared about taking out loans to send money back to Tonga, and struggling single-income households. Josie explains, "We have realized that culturally, whānau needed a space to have the important and sometimes tough conversations."

## Financial Support Groups

From the initial focus group, four women signed up at the beginning of 2024 to be part of an inaugural financial support group programme, committed to a financial journey with Pale and Josie.

*“Fortnightly sessions cover a wide variety of discussions including participants’ ‘why’ for being in the group, money habits, individual reflection of strengths with money versus weak spots, financial goals in the short, medium, and long-term, and financial priorities,” explains Josie.*

The programme looks closely at cultural patterns of spending and approaches to money, as well as thoughtfully considering where money originates.

## Highlights

- ▶ Commencement of specific programmes to help support future mindsets around money, including money habits, financial strengths and weaknesses, financial goals, and financial priorities.
- ▶ Focusing on smaller in-depth sessions with individuals who are ready to learn and grow when it comes to money matters.
- ▶ Expanding our reach and focus on financial wellbeing with new partnerships.

## Building Relationships

We are working on a two-pronged approach to financial wellbeing, developing the sessions, and building relationships with other organisations working in the financial wellbeing space. “Rather than duplicating great programmes already in existence, we are asking these organisations, ‘How can we support and help you in what you do?’” explains Bill.

Experimental in nature, this new approach is in the process of being scaled up and is currently at the testing stage. “We are going right to the whānau, rather than rolling it out too broadly, too soon,” says Bill. “By starting small we can grow as we go with pertinent information we absorb and seek out.”



To see our 2024 Financial Review numbers, go to page 18.



# Mentoring

*Over the past year, we have narrowed down our mentoring focus on young wāhine and re-allocated our counseling resources to partner organisations.*

## Moving Away from Offering Counseling Directly

This change took place at the end of 2023 and has been part of a move to work more efficiently and effectively for the communities we serve. While previously we employed counselors, the decision has now been made to maximize our resources by sponsoring partner organisations who offer counseling services. "This means we can work far more effectively for the community within these partnerships," explains Bill.

Our team considered other organisations already supplying counseling services in the areas we work within and discussed how we could support the work they were already undertaking. This shift in focus is reflected in our Annual Plan, which outlines working in collaboration to deliver the strongest services possible. "We are aware that there remains a significant gap between what is provided, and what is needed," comments Bill. "Now with new staff and fresh energy, we are intentionally focusing on working and serving in the mentoring space."

## Support for Young Wāhine

We see a large need for more support for wāhine (women) and tamariki (children), across our locations. Our current mentoring focus is centered on supporting young wāhine, led by our West Auckland Coordinator Hinemoa, who has experience as a professional mentor. This stemmed from assessing the community needs for Glendene and starting small mentoring courses. We provide this in the unique context of going into our community gardens, and within other parts of the community.

## Founded on Relationships

"Our foundation is around relationships: maintaining and growing the existing relationships that we have in Tāmaki and West Auckland," explains Tamara, our Community Liaison. Tamara and Hinemoa are currently working on identifying the most pressing needs in the West Auckland area.

We particularly want to increase our offerings of wrap-around services for young wāhine within the locations we serve. "We are committed to making the most of the resources we have, and avoiding duplication in the services we provide," says Bill.

## Highlights

- ▶ Currently partnering with two organisations for counseling services.
- ▶ Providing mentoring support for young wāhine, spearheaded by a professional mentor.
- ▶ A unique way of providing mentoring, in the setting of our community gardens and local community.
- ▶ A focus on increasing opportunities to offer mentoring and wraparound support in West Auckland.

# Financial Review 2024

**For the financial year ending March 2024, Te Waipuna Puawai had a higher operating budget than in recent years at a total of \$922,384, with no residual budget after expenditure.**

The distribution of Te Waipuna Puawai revenue streams changed slightly compared to previous years, with a higher percentage from government grants (2% to 6.5%), and a lower income from individual donations (.17%). The majority of our revenue derived from

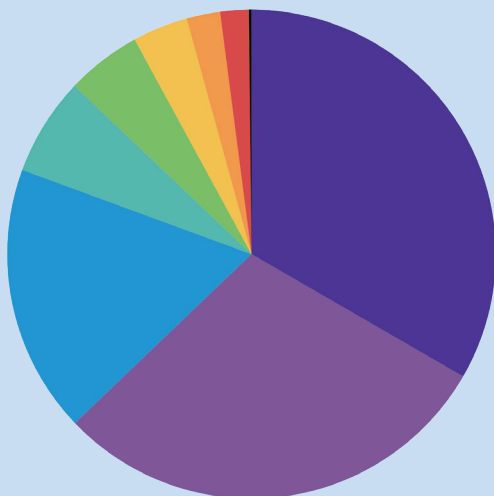
contributions from philanthropy, Foundation North, and Whānau Mercy Ministries Trust.

About 52% of our operating budget was spent directly on programme costs, slightly lower than in previous years, with an increase to 33% spent on administrative costs.

We are proud to maintain enduring relationships with our productive partners and philanthropic partners. Cash donations further support funding deficiencies for our programmes and services. Full audited accounts are available upon request.

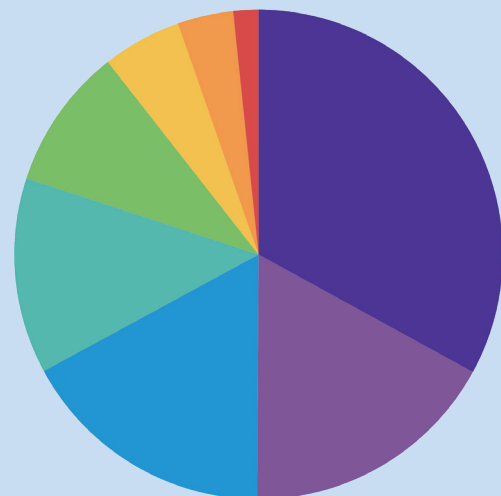
## Revenue

• Philanthropy	33.34%
• Whānau Mercy Ministries Trust	29.52%
• Foundation North	17.75%
• Annual Government Grants	6.49%
• Sisters of Mercy Ministries New Zealand Trust	4.97%
• The Catholic Caring Foundation	3.66%
• Interest	2.22%
• Other	1.89%
• Donations	0.17%



## Expenditure

• Management & Administration	33.33%
• Whanau Community Resilience	17.30%
• Environment & Healing	17.22%
• Building Facilities	13.09%
• Community Growth and Enhancement Opportunities	9.47%
• Financial Wellbeing	5.29%
• Counselling/Mentoring	3.73%
• Depreciation	1.68%



# Acknowledgements and Thanks

*Our organisation and the work we do is made possible by the generous individuals, donors, and partners who support us. Thank you to everyone who has contributed their time, their energy, and their resources to Te Waipuna Puawai.*

## **We received funding from philanthropic organisations, listed alphabetically:**

Whānau Mercy Ministries Trust, Community Organisation Grants Scheme (GOGS) Auckland City, Foundation North, Four Winds Foundation, Great Potentials Foundation, New Zealand Lottery Grants Board, North & South Trust, Sargood Bequest, Sisters of Mercy Ministries NZ Trust, Sisters of Saint Joseph, Sports Waitakere, The Catholic Caring Foundation, The Ted and Mollie Carr Endowment Trust (proudly managed by Perpetual Guardian).

## **We received government funding from:**

Auckland Council, Henderson and Massey Local Board, Ministry of Social Development, National Public Health Service, Tāmaki Regeneration Company, Te Whatu Ora Health New Zealand.

## **We received food donations from:**

Fair Food, Glendowie Catholic Parish, Glendowie Presbyterian Parish, Glen Innes Foodbank, Kiwi Harvest, Meadowbank Parish, St Ignatius Primary School, St Vincent de Paul Glendowie Catholic Parish, The Produce Company, Michael Park School, and other anonymous donations.

## **We received gift vouchers, cash donations, clothing and goods donations, and other support from:**

CI Poulter, PAK'n'SAVE Glen Innes, Papatūānuku ki Tauranga, Panmure Probus Group, St Heliers and Glendowie Church Groups, St Kentigern School, Tony Verner, St Pius X School, Sister Margaret Browne, M Gourley and anonymous donations.



te waipuna puawai

MERCY OASIS LTD

## For more information contact

### Bill Takerei

Manukura (Chief Executive)  
Te Waipuna Puawai

PO Box 18033, Glen Innes  
Auckland 1743  
c: 020 4122 0660  
e: [ceo@twp.org.nz](mailto:ceo@twp.org.nz)

### Ellerslie Centre

12a Umere Crescent  
Ellerslie, Auckland 1051  
p: 09 571 2098

### Glen Innes Centre

5A Waddell Avenue  
Glen Innes, Auckland 1072  
p: 09 527 63 80

### Rānui Centre

482 Swanson Road  
Rānui  
Waitakere  
Auckland 0655  
c: 09 833 7005

### Glendene Centre

4257 Great North Road  
Glendene  
Auckland 0602  
c: 09 813 0956